

# **BANK OF TANZANIA ACADEMY**

**Exciting Banking Career** 



### TRAINING CATALOGUE

2026

# **Table of Content**

Principal's Message	II
Training Schedule for Short-Term Courses	01
Training Schedule for Certification Courses	06
Training Details for Short-Term Courses	09
Training Details for Certification Courses	50
Special Event of the Year	65
Long-Term Programmes	67
Modes of Payment and Application	69
Contacts	72

# Principal's Message

In alignment with ongoing global changes and dynamics, the Bank of Tanzania Academy is an exceptional training institute, that has positioned itself, to provide short and long-term programmes, which addresses current and future challenges facing financial sector. The Academy uses local and internationally renowned experts, trainers and resource persons with in-depth experience, exposure and mastery in their specialized areas of expertise.

Our courses focus on contemporary financial sector issues, emphasizing innovation, operational efficiency, sound governance, and regulatory compliance. They are designed to enhance institutional performance, strengthen resilience, and promote sustainable growth within the financial system.

I am pleased to share with you the Bank of Tanzania Academy's Training Calendar and warmly invite you to select the courses that best meet your professional development needs. While our training fees remain affordable, the venues chosen for our programmes are located in scenic destinations such as beaches, tropical island resorts, national parks, mountains, and forests places that attract many visitors to Tanzania. On the final day of each training, the Academy also organizes a study tour to these unique and inspiring sites.

Dr. Nicas Yabu Principal, Bank of Tanzania Academy



19-23 January 2026

Risk-Based Supervision for Payment Systems -AML and Counter Financing of Crimes

Î BOT ARUSHA

26-30 January 2026

Compliance Internal Controls and Audit for Banks and Financial Institutions

**M** BOT ZANZIBAR

2-6 February 2026

Corporate Governance and Leadership for Board Members and Senior Management for Banking Institutions

**Î** BOT DODOMA

16-20 February 2026

Implementation of Basel II and III Capital Requirements (ICAAP and ILAAP)

**Î** BOT ARUSHA

2-6 March 2026

ESG Financial Risks Assessment for Banks and Financial Institutions

**m** BOT ZANZIBAR

9-13 March 2026

**Digital Transformation and Human Resource Management** 

**M** BOT DODOMA

19-23 January 2026

Data Analysis and Report Preparation with Excel Techniques

**Î** BOT ACADEMY M<u>WANZA</u>

26-30 January 2026

Artificial Intelligence in Financial Services
- Harnessing the Opportunities and
Mitigating the Potential Risks

**m** BOT DODOMA

9-13 February 2026

Alternative Delivery Channels in Digital Payments for Payment Service Providers

**⋒** BOT ARUSHA

16-20 February 2026

Risk Management and Independent Review for Banks and Financial Institutions

Ⅲ BOT DAR ES SALAAM

2-6 March 2026

Investment Analysis and Property

Management for Social Security Schemes

ÎI BOT ACADEMY MWANZA

9-13 March 2026

Anti-Money Laundering, Combating the Financial Crimes for Banks and Financial Institutions

**Î** BOT ARUSHA

20-24 April 2026 20-24 April 2026 Digital Finance, Fintech & Emerging **Bancassurance Business and Risk** Technologies for Banks and Financial Management Institutions **Î** BOT DODOMA **Ⅲ** BOT ZANZIBAR 20-24 April 2026 20-24 April 2026 **Contingency and Recovery Planning for Credit Reference Bureau Operations Banks and Financial Institutions M** BOT ZANZIBAR **M** BOT ACADEMY MWANZA 11-15 May 2026 15-19 June 2026 Tanzania Instant Payment System (TIPS) Fraud Investigation and Risk Management **Management and Operations** in Financial Institutions BOT DAR ES SALAAM **Î** BOT ARUSHA 15-19 June 2026 13-17 July 2026 Strategic Leadership and Change **Business Process and Data Management** Management **M** BOT MWANZA **M** BOT ZANZIBAR 13-17 July 2026 13-17 July 2026 **Financial Inclusion and Consumer Cyber Security and Fraud Prevention in Financial Sector Protection Policies** Î BOT ARUSHA **m** BOT MWANZA 27-31 July 2026 27-31 July 2026 Financial Stability Analysis with DSGE **BOT Form 16 Series and Schedules** and VAR Models

**M** BOT ZANZIBAR

**⋒**BOT ZANZIBAR

10-14 August 2026

**Treasury Management and Financial Markets Operations** 

**M**BOT ZANZIBAR

10-14 August 2026

Impairment Test and Provision as per IFRS 9 and Regulations

**III** BOT ZANZIBAR

17-21 August 2026

Business Continuity Management for Banks and Financial Institutions

⋒BOT ARUSHA

5-9 September 2026

Internal Controls and Auditing for Banks and Financial Institutions

**Î** BOT DODOMA

7-9 September 2026

Gender, Diversity and Inclusivity in Banks and Financial Institutions

**M** BOT DODOMA

19-23 October 2026

Stress Testing, Capital Planning, and Scenario Analysis for Banking Institutions

**III** BOT ACADEMY MWANZA

10-14 August 2026

Corporate Governance and Leadership for Board Members and Senior Management

Î BOT ARUSHA

17-21 August 2026

Anti-Money Laundering, Combating Financial Crimes in Microfinance Institutions - Tier II

⚠ BOT DAR ES SALAAM

17-21 August 2026

**Monetary Policy and Operations** 

**⋒**BOT ZANZIBAR

5-9 September 2026

Vault and Cash Management in Transit

**⋒**BOT ZANZIBAR

7-11 September 2026

Climate Change and Related Financial Risks Assessment for Banks and Financial Institutions

**MBOT MWANZA** 

19-23 October 2026

Ethics and Customer Relationship Management in Banking and Financial Institutions Operations

**M** BOT DODOMA

26-30 October 2026

Digital Marketing in Banks and Financial Institutions

**Î** BOT ARUSHA

23-27 November 2026

National Payment Systems Regulation and Supervision for Banks, Financial Institutions and MNOs

**Î** BOT DODOMA

16-20 November 2026

**BOT Form 16 Series and Schedules** 

ÎI BOT DAR ES SALAAM

23-27 November 2026

**Trade Finance** 

**⋒** BOT ZANZIBAR



Mr. Julian Banzi, Deputy Governor of Administration and Internal Controls and the Chairperson of BOT Academy's Advisory Board, in the middle (Sitting) in a group picture with course participants from Ghana, Burundi, Zimbabwe, Zambia, and Malawi during the strategic leadership Training held at BOT Academy, Mwanza.





# **Training Schedule for Certification Courses**

### **Training Schedule for Certification Courses**

19-30 January 2026 2-13 Februrary 2026 **Certified Microfinance Professional (CMP)** Certified Financial Educator (CFE) ÎI BOT ACADEMY MWANZA **Î**ÎÎ BOT ACADEMY MWANZA 2-13 March 2026 4-22 May 2026 **Certified Currency Management Certified Credit Risk Management (CCRM)** Professional (CCMP) **Î** BOT ARUSHA BOT DAR ES SALAAM 4-15 May 2026 11- 22 May 2026 **Certified Financial Educators (CFE)** Certificate in Central Banking (CCB) BOT DAR ES SALAAM **M** BOT ZANZIBAR 1-12 June 2026 7-25 September 2026 **Certified Credit Risk Management Certified Microfinance Professsional** (CCRM) (CMP) BOT DAR ES SALAAM **M** BOT MWANZA 7-18 September 2026 14-25 September 2026 **Certified Microfinance Professional Certified Financial Educator (CFE)** (CMP) **Î** BOT DODOMA **M** BOT ARUSHA 2-13 November 2026 9-27 November 2026 Certified Financial Educators (CFE) Certified Credit Risk Management (CCRM) **BOT DAR ES SALAAM M** BOT ARUSHA

# **Training Schedule for Certification Courses**

23 November - 4 December 2026

**Certified Microfinance Professsional** (CMP)

**M** BOT ARUSHA



Participants of the Certified Financial Educator Batch 4 programmes held at the Bank of Tanzania Sub-Head Office, Dar es Salaam



Participants of the Microfinance Certificatiion Programme held at the Bank of Tanzania Sub-head Office, Dar es Salaam





## Risk-Based Supervision for Payment Systems -AML and Counter Financing of Crimes

19 - 23 January 2026



#### **Course Code**

CBFI/1/2026



#### Venue

**BOT ARUSHA** 



#### **Duration**

5 Days



#### Modality

Physical



#### Objective

At the end of the course, participants will be able to implement effective risk-based supervision and establish robust Anti-Money Laundering (AML) and Counter Financing of Crimes frameworks within payment systems. This will enable participants to ensure regulatory compliance, enhance the integrity and security of financial transactions, and contribute to the resilience of financial systems against illicit activities.

#### **Target Group**

The course is designed for candidates who are involved in payment systems, AML and Counter Financing of Crimes, risk management, and financial regulation. This includes central bank supervisors, compliance officers, risk managers, persons involved in internal control, auditors, and fintech specialists. It also targets legal, regulatory, and product development officers from, Payment Service Providers (PSPs), banks and financial institutions. Consultants and law enforcement agencies analysts with related roles are also encouraged to participate

- Overview of Payment Systems
- Risk-Based Supervision (RBS) for Payment Systems
- Fundamentals of AML and Counter Financing of Crimes
- Risk-Based Supervision Technological Tools for AML and Counter Financing of Crimes
- ♦ Identifying and Assessing Financial Crime Risks
- Implementing RBS in Payment Systems
- Enhancing Compliance and Monitoring
- Strengthening the Integrity and Security of Financial Transactions

# Data Analysis and Report Preparation with Excel Techniques

19 - 23 January 2026



#### **Course Code**

CBFI/2/2026



#### Venue

**BOT ACADEMY** 



#### **Objective**

The course aims to equip participants with a practical knowledge and skills on data analysis and report preparation using excel techniques.



#### Duration

5 Days



#### Modality

Physical

#### Target Group

This course specifically designed for staff involved in data management, analysis, and reporting functions across various departments. It is particularly relevant for officers working in finance, accounting, budgeting, research, planning, monitoring and evaluation, as well as administrative and operational roles that require data-driven decision-making and report preparation.

- ♦ Mastering Text Formula
- ♦ The Specials- GOTO and Paste
- ♦ Function and Formula Basics
- ♦ Unlocking the Power of Look-up Functions
- Exploring Power Query
- ♦ Harnessing Power Pivot
- Advanced Formatting Techniques
- ♦ Conditional Formatting for Insights
- Working with Date Functions
- ♦ Pivot Table Analysis
- ♦ Automating Excel Tasks
- ♦ Data Visualization
- Working with Tables

# Compliance Internal Controls and Audit for Banks and Financial Institutions

### 26 - 30 January 2026



#### **Course Code**

CBFI/4/2026



#### III Venue

**BOT ZANZIBAR** 



#### Objective

To equip participants with the knowledge and skills to ensure adherence to banking laws, regulations, guidelines, circulars, other regulatory requirements internal policies and procedures. Further, the course aims to mitigate risks and improve internal control systems.



#### Duration

5 Days



#### **Modality**

Physical

#### Target Group

This course is designed for senior and middle-level officers working in the compliance, internal audit, risk management or finance departments of banks and financial institutions. It is also relevant for individuals involved in the oversight of internal control systems or responsible for ensuring regulatory compliance within their institutions

- Overview of the regulatory frameworks
- · Identification, assessment, and mitigation of operational, financial, and fraud risks.
- · Responsiveness to the evolving regulatory environment
- Designing, evaluating and Implementing effective Internal Control Systems
- Applying risk-based audit methodologies
- Sources of Internal Control Failures
- Enhancement of quality and coverage of audit reports.
- Strengthening Compliance monitoring and reporting systems (e.g. Use of Dashboard for Compliance Monitoring)
- Utilization of technology and data analytics in audit and control processes.
- Updates of BOT regulatory framework, and other international standards

# Artificial Intelligence in Financial Services - Harnessing the Opportunities and Mitigating the Potential Risks

### 26 - 30 January 2026



#### **Course Code**

CBFI/5/2026



#### Venue

**BOT DODOMA** 



#### **Objective**

This course aims to equip participants with a clear understanding of Artificial Intelligence (AI) applications, opportunities, and risk governance in financial services. Participants will learn to balance innovation with prudential oversight, design AI governance frameworks, and apply practical tools for managing emerging risks, including bias, explainability, and cybersecurity.



#### **Duration**

5 Days



#### Modality

Physical

#### Target Group

This course targets a broad audience across the financial ecosystem, namely Banking and FinTech professionals in digital transformation, operations, innovation units, risk management, compliance, ICT, cybersecurity, data analytics, regulators, and policymakers. In addition, the course targets academicians and consultants focusing on financial technology and risk governance. Also, it targets managers and executives seeking to understand how Al can enhance competitiveness and resilience in financial services.

- Introduction to AI in Financial Services
- Opportunities of AI in Banking and Finance
- ♦ Risks and Challenges of AI in Financial Services
- Regulatory and Ethical Considerations
- Organizational Readiness and Implementation Strategies
- ♦ Practical Applications of Al Tanzanian Financial Institutions

# **Corporate Governance and Leadership for Board Members and Senior Management** for Banking Institutions

#### 2 - 6 February 2026



#### **Course Code**

CBFI/6/2026



#### Venue

BOT DODOMA



#### **Objective**

The course is designed to equip Board Members and Senior Management of banking institutions with the knowledge and skills to effectively grasp key corporate governance dynamics, leadership values both in traditional and contemporary context and explore areas of mutual interest in ways that enhance their responsibilities and accountabilities



#### Duration

5 Days



#### Modality

Physical

#### **Target Group**

This course is specifically designed for Board Members, Senior Management Staff and Executive Officers from banks and financial institutions

- Overview and Concepts of Leadership
- Foundations of Corporate Governance
- Principles of Great Leadership
- Director's Personal Leadership
- **Board Best Practice**
- Board Roles in Strategy and Risk Management
- Critical Thinking for Board Members
- Ethical Leadership and Corporate Culture
- Corporate Governance Regulations
- Leadership Skills and Oversight for Board Members and Senior Management
- Update on Regulatory Requirements, Emerging Best Practice and Standards

# Alternative Delivery Channels in Digital Payments for Payment Service Providers

### 9 - 13 February 2026



#### **Course Code**

CBFI/8/2026



#### Venue

**BOT ARUSHA** 



#### Objective

The objective of the course is to enable learners to identify and describe key alternative delivery channels (ADCs) in digital payments, analyze their operational and technological requirements, apply relevant risk management and compliance practices, and develop practical strategies for deploying ADCs to enhance service delivery and promote financial inclusion.



#### Duration

5 Days



#### **Modality**

Physical



#### Target Group

This course targets staff of banks, payment service providers, and fintech companies involved in digital payment operations. It is particularly relevant for product managers, operations officers, compliance and risk officers, IT and digital channels staff, and senior managers overseeing alternative delivery channels.

- Overview of Alternative Delivery Channels (ADCs) in Digital Payments
- Regulatory and Compliance Requirements for ADCs
- ♦ Risk Management and Security Considerations
- Operational Management and Customer Experience Optimization
- ♦ Innovations and Emerging Trends in Digital Payment Channels
- Integrating ADCs into Payment Systems and Business Models
- Identifying requirements and the steps involved in selecting the right provider and solution
- Monitoring, maintenance and scaling-up of the ADCs after going live

# Implementation of Basel II and III Capital Requirements for ICAAP and ILAAP

### 16 - 20 February 2026



#### **Course Code**

CBFI/9/2026



#### Venue

**BOT ARUSHA** 



#### **Objective**

The course intends to impart necessary skills to participants to be able to develop a consistent approach, process, and methods for proactive planning, assessment and maintenance of adequate capital and liquidity as well as skills to undertake risk-based capital allocations.



#### Duration

5 Days



#### **Modality**

Physical

#### Target Group

This course is designed for Financial Controllers, Accountants, Auditors, and officers from Treasury, Credit, Risk, Compliance and Finance units

- ♦ Overview of Basel II and III
- Board and senior management oversight
- Sound capital assessment
- ♦ Comprehensive risk assessment for liquidity and other risks
- Designing adequate systems for monitoring and reporting risk exposures
- Enforcing Internal control and conducting independent review
- Performing Stress testing on banks portfolios
- ♦ Submission of Regulatory ICAAP and ILAAP Reporting
- ♦ Conducting Supervisory Review and Evaluation
- Management of intra-day liquidity, encumbrances, high quality liquid assets, and collaterals,
- Setting Product Price
- ♦ Liquidity Contingency Plans; and
- Enforcement of Administrative Sanctions

# Risk Management and Independent Review for Banks and Financial Institutions

16 - 20 February 2026



# Course Code



#### II Venue

**BOT DAR ES SALAAM** 



#### Objective

At the end of the course, participants will be able to identify, assess, and manage risks while incorporating independent reviews to monitor and improve risk control measures. Additionally, participants will gain a deep understanding of risk governance, compliance frameworks, and methodologies to evaluate risk exposures and strengthen financial performance



#### Duration

5 Days



#### Modality

Physical

#### Target Group

This course is specifically designed for Compliance officers, Internal and External Auditors, Board of Directors, Regulators, Risk and BCM Coordinators, and staff involved in Risk Managements, Compliance and Internal Controls in Banks and Financial Institutions.

- Overview of risk management
- ♦ Risk Analysis and Evaluation
- ♦ Independent Review Process
- ♦ Risk Management Frameworks and Tools
- Risk Management in Practice
- Stress Testing as a tool for Risk Management
- Risk Reporting and Communication
- Compliance and Regulatory Alignment in Risk Management
- ♦ Cybersecurity Risk
- ♦ Emerging Risks

# ESG Financial Risks Assessment for Banks and Financial Institutions

#### 2 - 6 March 2026



#### **Course Code**

CBFI/11/2026



#### Venue

**BOT ZANZIBAR** 



#### Objective

The course aims to equip participants with the knowledge and skills to identify, assess, and manage Environmental, Social, and Governance (ESG) risks within the context of banking and financial institutions. Further, the course intends to enhance understanding of how ESG factors impact financial performance, regulatory compliance, and risk management frameworks.



#### Duration

5 Days



#### Modality

**Physical** 

#### **Target Group**

This course is designed specifically for managers and officers of banks and financial institutions involved in risk management, finance, audit, treasury, compliance, policy analysis and regulations.

- Overview of ESG and Financial Risks
- ESG Risk Frameworks and Standards
- Identification of ESG Financial Risks
- Assessment and Measurement of FSG Risks
- ♦ Integration of ESG Risks into Credit and Investment Analysis
- Managing and Mitigating ESG Risks
- ♦ Emerging Trends and Challenges in ESG Risk Assessment

# Investment Analysis and Property Management for Social Security Schemes

#### 2 - 6 March 2026



### **Course Code**

CBFI/13/2026



#### Venue

**BOT ACADEMY** 



#### Objective

The objective of the course is to enhance participants' capacity to evaluate, manage, and optimize investment portfolios and real estate assets held by social security schemes. The programme aims to equip participants with practical skills in investment appraisal, risk assessment, property valuation, asset performance monitoring, and property management, in line with policies, regulatory requirements, global standards and long-term fund sustainability goals.



#### Duration

5 Days



#### \_ / Modality

Physical

#### Target Group

This course targets managers and officers working in fund administration, investment, actuary, compliance, risk, asset and property management and operations in the social security schemes, banks, financial institutions, and real estate companies.

- Overview of Social Security Schemes, Investments, and Property Management
- ♦ Investment Analysis and Portfolio Management
- Property Valuation, Asset Management, and Market Analysis
- Risk Assessment, Internal Controls, and Compliance
- Fund Governance, Sustainability, and Regulatory Reporting
- Member Contributions, Benefits Administration, and Payments

# Digital Transformation and Human Resource Management

#### 9 - 13 March 2026



### Course Code

CBFI/15/2026



#### Venue

**BOT DODOMA** 



#### Objective

The objective of the training is to equip human resource professionals with skills commensurate with effective use of digital tools and platforms to leverage analytics and data insights in making informed decisions.



#### Duration

5 Days



#### Modality

Physical

#### Target Group

This course is specifically designed for human resource practitioners, recruitment officers, learning and development teams, IT specialists and compliance officers who implement digital solutions in human resource management.

- Introduction to Digital Transformation in HR
- Overview of HR Metrics
- Digital Tools and Technologies
- Streamlining HR Processes
- ♦ Enhance Employee Engagement and Experience
- Data-Driven Decision Making
- ♦ Change Management in Digital Transformation
- ♦ Compliance and Security
- Future Trends in HR Technology

# Anti-Money Laundering, Combating the Financial Crimes for Banks and Financial Institutions

#### 9 - 13 March 2026



#### **Course Code**

CBFI/16/2026



#### Venue

**BOT ARUSHA** 



#### Objective

The objective of the course is to provide participants with essential skills and knowledge in AML compliance, identifying potential financial crimes, reporting requirements, and customer due diligence.



#### **Duration**

5 Days



#### **L** , Modality

Physical

#### **Target Group**

This course is designed specifically for managers and officers of banking institutions and other related companies who are involved in risk and compliance, treasury, operations, credit, legal, customer care, and internal auditing. Further, consultants and officers from law enforcement agencies are also encouraged to participate.

- An overview of money laundering and financial crimes
- Methods used to launder money and loopholes exploited
- Red flags for money laundering activity
- Implementing an effective KYC program
- ♦ Conducting effective Customer Due Diligence (CDD) and Enhanced Due Diligence (EDD)
- Monitoring customer activity and accounts
- ♦ Anti-Money Laundering Act RE 2023
- Anti-Money Laundering and Proceeds of Crimes Act 2009
- Detecting and reporting money laundering cases
- Account opening and customer interviews
- International Initiatives on AML and combating financial crimes

# Digital Finance, Fintech and Emerging Technologies for Banks and Financial Institutions

20 - 24 April 2026



Course Code



Venue **BOT DODOMA** 

CBFI/17/2026



#### **Objective**

This training aims to equip professionals in the banking and financial services sector with knowledge and skills to strategically navigate digital transformation, leverage new financial technologies such as blockchain, artificial intelligence, and open banking. In addition, participants will be able to address related regulatory, operational, and cybersecurity challenges in an evolving financial ecosystem.



**Duration** 

5 Davs



**Modality** 

Physical

#### Target Group

This course is designed for senior mid-level managers, and innovation teams, IT and digital transformation compliance, experts, officers. and risk regulators and supervisors, as well as fintech entrepreneurs and consultants.

- Introduction to Digital Finance and Fintech
- Digital Transformation in Financial Institutions 0
- **Emerging Technologies**
- Fintech Innovations and Adoption
- Blockchain, Crypto assets and Central Bank Digital Currencies (CBDCs)
- Fintech and Payment Systems
- Open Banking and Embedded Finance
- Regulatory, Risk and Ethical Considerations
- The Future of Financial Services

# Bancassurance Business and Risk Management

20 - 24 April 2026



Course Code CBFI/18/2026



Venue

**BOT ZANZIBAR** 



#### Objective

The objective of this course is to equip participants with the knowledge and skills necessary to effectively integrate and manage bancassurance products within their institutions. This includes understanding regulatory compliance, mastering assessment techniques, enhancing customer engagement strategies fostering collaboration between banking and insurance sectors.



- Introduction to Bancassurance
- Regulatory Framework for Bancassurance
- Risk Management in Bancassurance
- Product Development and Integration
- Sales and Marketing Strategies
- Customer Engagement and Education
- Cultural Integration
- Technology and Innovation
- Performance Measurement and Evaluation



#### Duration

12 Days



#### **Modality**

Physical

#### Target Group

This course targets staff from banks, insurance companies, and other financial institutions involved in bancassurance business and risk management. It is particularly beneficial for relationship managers, insurance officers, compliance and risk management officers, as well as product development and business strategy personnel engaged in managing bancassurance portfolios.

# **Credit Reference Bureaus Operations**

### 20 - 24 April 2026



Course Code



Venue

**BOT ZANZIBAR** 



**Duration** 

5 Days



Modality

Physical



#### Objective

The objective of this course is to equip participants with understanding of the credit reference system's principles, data requirements, and operational models, as well as the underlying legal and regulatory frameworks. Participants will gain hands-on skills in credit data preparation, submission, monitoring, and error resolution, while also learning best practices for maintaining data quality, addressing customer disputes, and ensuring compliance with regulatory and supervisory requirements.

#### Target Group

This course is designed for professionals from banks, other financial institutions, and credit-providing entities who are involved in credit management, data reporting, and compliance. It is also relevant for staff working in risk and credit management, and IT departments dealing with handling data systems, and complying with requirements regulatory bodies responsible for credit information oversight.

- Overview of the Credit Reference System
- Credit Reference System Principles, Data Requirements and Models
- Credit Reference System in Tanzania
- ♦ Credit Reference Legal and Regulatory Frameworks
- ♦ Credit Reference Data Quality Analysis and Customer Disputes
- Credit Reference Bureaus Regulatory and Supervisory Approaches
- Data Formats and Validation Rules
- Data Files Composition and Submission to Databank
- Preparation and Submission of Credit Data
- Monitoring Submission and Error Resolution

# Contingency and Recovery Planning for Banks and Financial Institutions

#### 20 - 24 April 2026



Course Code



Venue

**BOT ACADEMY** 



#### Objective

The objective of this course is to provide participants with knowledge and skills on principles, requirements and supervisory expectations for the development and maintenance of contingency and recovery plans within banks and financial institutions. From the course, participants will also gain a thorough understanding of the regulatory landscape encompassing contingency planning, and practical insights into best practices for crafting, testing, and refining these plans.



Duration

5 Days



**Modality** 

Physical

#### **Target Group**

The course targets managers and officers in banks and financial institutions responsible for developing and implementing contingency and recovery plans, risk management, compliance, operational, and IT personnel focused on cybersecurity and business continuity.

- Overview of Contingency and Recovery Planning
- Governance Structures and Oversight on Contingency and Recovery
- Structure of the Recovery Planning
- Critical Functions and Services
- Assessing Interconnectedness of Planning Components
- Scenario Analysis
- Stress Testing: Linking Contingency and Recovery Plans
- Recovery Indicators and Options
- ♦ Communication Strategy
- Crisis Preparedness and Management
- ♦ Cross-Border Cooperation and Coordination

# Tanzania Instant Payment System (TIPS) Management and Operations

#### 11 - 15 May 2026



# Course Code

CBFI/24/2026



#### Venue

**BOT DAR ES SALAAM** 



#### **Objective**

This course aims at arming participants with necessary knowledge and skills on instant payment systems management in strategic areas of operations, standards, monitoring and risk management.



#### Duration

5 Days



#### **Modality**

Physical

#### **Target Group**

This course is designed for officers and personnel of banks and financial institutions who are involved in payment systems and operations – TIPS.

- Overview of Payment Systems
- Regulatory Frameworks and Guidelines for TIPS
- Best Practices Related to TIPS
- ♦ TIPS Operations and Challenges
- Reversal of TIPS
- Avoidance of TIPS Cancellation
- ♦ TIPS Funds in and Funds Out

# Fraud Investigation and Risk Management in the Financial Institutions

#### 15 - 19 June 2026



#### **Course Code**

CBFI/26/2026



#### Venue

**BOT ARUSHA** 



#### **Objective**

The course aims at empowering professionals in financial institutions with modern techniques and best practices in fraud investigation and risk management. This is expected to enhance their institutions with resilience against fraudulent activities, ensure regulatory compliance, and safeguard their reputation in an evolving financial landscape.



#### **Duration**

5 Days



#### Modality

Physical

#### Target Group

This course is designed for audit and finance managers, fraud investigators and analysts, law enforcement personnel, auditors and forensic accountants, as well as other banking and financial institutions staff

- Overview of Fraud Investigation and Risk Management
- Regulatory and Legal Framework
- ♦ Fraud Investigation Process
- Financial Fraud Risk Analysis Techniques
- ♦ Fraud Control and Prevention
- Fraud and Risk Management

# Strategic Leadership and Change Management

15 - 19 June 2026



**Course Code** 

CBFI/27/2026



Venue

**BOT ZANZIBAR** 



#### **Objective**

By the end of this course participants will gain leadership skills and strategic thinking, equipping them with frameworks for effective change management and tools for creating a clear organizational vision.



**Duration** 

5 Days



**Modality** 

Physical

#### Target Group

This course is specifically designed for senior management, strategic planning team, division managers, Human Resource and Administration team, organizational development specialists, project managers, risk management and compliance officers, and future leaders.

- Overview of Strategic Leadership and Change Management
- Relationship between strategic leadership and change management
- Change Management Principles and Models
- Leadership Development and Succession Planning
- Ethical Leadership and Corporate Governance
- Strategic Decision-Making and Execution
- Measuring the Impact of Change
- Leading during Crisis and Transformation
- ♦ Emotional Intelligence and Leadership Resilience
- Diversity, Inclusion, and Collaborative Leadership
- Strategic Communication and Stakeholder Engagement

## **Business Process and Data Management**

13 - 17 June 2026



#### **Course Code**

CBFI/28/2026



#### Venue

**BOT MWANZA** 



#### Objective

This course aims at equipping participants with the knowledge and skills necessary for designing, analysing, and optimizing business processes, and managing data to drive business performance. Additionally, participants will be equipped with techniques for improving operational efficiency, which includes identifying inefficiencies, driving continuous improvement, and supporting informed decision-making across business processes.



#### Duration

5 Days



#### Modality

Physical

#### **Target Group**

training targets practitioners The involved in identifying and analysing financial business processes Business Process Management (BPM) methodologies and tools.

- Overview of Business Process Management (BPM)
- Business Process Analysis and Design
- **Business Process Automation**
- Principles of Data Management
- Data Analytics for Decision-Making
- Integration of BPM and Data Management

# Cyber Security and Frauds Prevention in Financial Sector

13 - 17 July 2026



Course Code



Duration

5 Days



Venue

**BOT MWANZA** 



/ Modality

Physical



#### **Objective**

The objective of this course is to equip participants with the knowledge and skills necessary to implement proactive cybersecurity measures in their organizations. In addition, participants will be able to strategically manage ICT systems and strengthen their institutions' resilience against emerging cyber security threats, cybercrimes, and frauds.

#### Target Group

This course is designed for ICT personnel, risk managers, finance professionals, auditors, bankers, insurance managers, security officers and law enforcement personnel who are responsible for safeguarding financial systems in their institutions against cyber security threats.

- Overview of Financial Fraud
- ♦ Cybersecurity in Financial Sector
- ♦ Whistle-Blowers Protection Policy
- Digital Financial Service (DFS) Security
- Ovbercrime Investigation
- ♦ Digital Forensic Investigation
- Fraud Investigation
- Mastering the Incident Response Management

# Financial Inclusion and Consumer Protection Policies

13 - 17 July 2026



#### **Course Code**

CBFI/30/2026



#### Venue

**BOT ARUSHA** 



#### Objective

The objective of this course is to build requisite knowledge and skills among participants from banks and financial institutions in the areas of financial consumer protection and financial inclusion policies. In addition, participants will be equipped with the skills required to maximize customer satisfaction in provision of financial services and products and adoption of technologies.



#### Duration

5 Days



#### Modality

Physical

#### **Target Group**

This course is designed for officers and personnel of central banks, banks, financial institutions, and government departments, ministries, and agencies involved in provision of customer and financial services

- Overview of Consumer Protection
- ♦ Legal, Regulatory, and Supervisory Frameworks for Consumer Protection
- Rights, Responsibilities and Complaints of Parties (consumers and banks)
- National Financial Inclusion Framework, 2023 2028
- ♦ The Role of FinTech in Financial Inclusion
- Olobal Trends and Emerging Issues on Consumer Protection

#### **BOT Form 16 Series and Schedules**

27 June - 31 July 2026



**Course Code** CBFI/12/2026





**BOT ZANZIBAR** 



#### Objective

The objective of the course is to enable participants to accurately prepare demonstrate timely submission of periodic regulatory returns as prescribed by the Bank of Tanzania. This includes returns that are submitted to BOT daily, weekly, bi-weekly, monthly, quarterly and annually



**Duration** 

5 Days



Modality

Physical

#### Target Group

This course is designed for officers of banking institutions who are involved in preparing and reviewing of BOT regulatory returns from departments such as finance, internal audit, credit, compliance, risk, and treasury management

- Overview of the System and Instruments for Preparation and Submission of regulatory returns.
- Overview of Circular No. 7 Instruction for Filling BOT Returns.
- Regulatory Returns ((BOT Form 16-1 and BOT Form 16-2): Balance Sheet and Income Statement.
- Regulatory Returns for Foreign Exchange: Daily Net Open Position (NOP), Foreign Currency Sales and Purchases, and Foreign Currency Placements (BOT Form 16 – 4).
- BOT Form 16-1 Schedule 8 (i), (ii), (iv), Schedule 9 (i) to (iii), and Schedule 11.
- Regulatory Returns for Concentration of Credit and Management of Risk Assets: (BOT Form 16- 1 Schedule 2 (i) to (iv), Schedule 3 to 5, Schedule 14 (i) and (ii), Schedule 6 (i) to (iii), and Schedule 7).
- Regulatory Returns for Capital Adequacy BOT Form 16 1: Schedule 10, and Schedule 15
- Regulatory Returns for Liquidity Management (BOT Form 16-3, BOT Form 16-6, and BOT Form 16 -1 Schedule 1).
- Regulatory Schedules for Agent Banking: (BOT Form 16- 1 Schedule 8 (iii), Schedule 12 (i) to (v).
- Regulatory Schedules for Financial Interconnectedness (BOT Form 16-1 Schedule 16 (i) to
- Regulatory Schedules for External Debt: BOT Form 16-1 Schedule 13 (i) to (iv).
- Regulatory Schedules for National Payment Systems (NPS)

## Financial Stability Analysis with DSGE and **VAR Models**

27 - 31 July 2026



### Course Code

CBFI/32/2026



#### Venue

**BOT ZANZIBAR** 



#### Objective

To enhance participants' ability to assess and monitor financial stability using advanced macroeconomic modelling techniques, specifically Dynamic Stochastic General Equilibrium (DSGE) Vector Autoregression models. The course aims to develop both theoretical understanding and practical skills in applying these models to analyze macro-financial linkages, forecast systemic risks, and support evidence-based policy formulation in central banking and financial supervision contexts.



#### Duration

5 Days



#### **Modality**

Physical

#### **Target Group**

This course targets economists, financial analysts, risk management officers, and research staff from central banks, financial regulatory authorities, and financial institutions. It is also relevant for policy makers, financial stability analysts, staff involved in macroeconomic modelling, forecasting, and systemic risk assessment

#### Course Content

#### 1. FOUNDATIONS OF FINANCIAL STABILITY ANALYSIS

- Fundamental aspects of financial stability in the financial system.
- Macro-prudential surveillance and stability in financial system.
- Financial stability risk mitigation approaches
- ♦ Financial crisis management and resolution methods
- Sources and Transmission of Financial Instability (macro-financial linkages)
- Overview of Modelling Approaches for Financial Stability: Macro-prudential, Microprudential, and Systemic Risk Perspectives
- Introduction to Quantitative Modelling: From Simple Econometric Tools to DSGE and VAR Frameworks
- ♦ Financial Stability Analysis in Monetary Institutions (Cases of BOT, ECB, IMF, Bank of England and other Central Banks)

## Financial Stability Analysis with DSGE and VAR Models

### **Course Content**

#### 2. INTRODUCTION TO DSGE MODELS

- ♦ Fundamentals of Dynamic Stochastic General Equilibrium (DSGE) Models
- Microeconomic Foundations: Households, Firms, Government, and Central Banks
- Calibration and Estimation of DSGE Models
- ♦ Incorporating Shocks (Monetary, Fiscal, Financial, and ESG/Climate Shocks)
- ♦ Hands-On Session: Building a Basic DSGE Model for a Small Open Economy

#### 3. INTRODUCTION TO VAR MODELS AND EMPIRICAL ANALYSIS.

- Overview of Vector AutoRegression (VAR) and Structural VAR (SVAR) Models
- Data Preparation, Stationarity Tests, and Lag Selection
- Impulse Response Functions (IRFs), Forecast Error Variance Decomposition (FEVD), and Granger Causality
- ♦ Comparing VAR and DSGE Models: Strengths, Weaknesses, and Complementarity
- Practical Session: Estimating a VAR Model Using Banking and Macroeconomic Data

#### 4. APPLYING DSGE AND VAR MODELS TO FINANCIAL STABILITY

- Assessing the Impact of Monetary and Fiscal Shocks on Financial Stability
- Using DSGE and VAR Models for Macro-prudential Policy Analysis
- Integrating ESG and Climate-related Shocks into Financial Stability Models
- Stress-Testing and Scenario Simulations under DSGE and VAR Frameworks
- ♦ Model-based Stability Assessment of a Simulated Banking Sector Shock

#### 5. POLICY APPLICATIONS, COMMUNICATION, AND ROADMAP

- Translating Model Outputs into Policy Decisions and Financial Stability Reports
- Designing Early Warning Indicators (EWIs) and Risk Dashboards
- ♦ Integrating DSGE/VAR Outputs into Financial Stability Monitoring Frameworks
- ♦ Institutional Capacity Building and Data Infrastructure Requirements
- Country/Institution-specific Financial Stability Modelling Roadmaps

## Treasury Management and Financial Markets Operations

10 - 14 August 2026



Course Code



Venue

**BOT ZANZIBAR** 



### **Objective**

This course aims to equip participants with practical knowledge and analytical skills to be able to manage liquidity in line with risk management policies, regulatory framework and Basel III, apply hedging and investment techniques, evaluate treasury performance using Funds Transfer Pricing and Value at Risk, integrate FinTech solutions, and interpret market and regulatory trends shaping treasury practices.



**Duration** 

5 Days



Modality

Physical

### Target Group

This course is designed for managers and officers involved in treasury, finance, operations, credit, audit; compliance and risk management; corporate finance and fund management. It is also ideal for staff of regulatory authorities and professionals seeking to upgrade treasury, risk, and investment management capabilities in both banking and non-banking sectors.

- Fundamentals of Treasury Management
- Overview of Financial Markets
- ♦ Asset–Liability Management (ALM)
- ♦ Treasury Products and Instruments
- Derivatives and Hedging Techniques
- Risk Management and Return Optimization
- ♦ Investment and Portfolio Management
- Regulations and Compliance in Treasury Operations
- ♦ Treasury Systems and Digital Transformation
- ♦ Fund Transfer Pricing (FTP)

## **Corporate Governance and Leadership for Board Members and Senior Management**

10 - 14 August 2026



**Course Code** 



Venue

**BOT ARUSHA** 

CBFI/34/2026



### **Objective**

The course is designed to equip Board Members and Senior Management of banking institutions with the knowledge and skills to effectively grasp key corporate governance dynamics, leadership values both in traditional and contemporary context and explore areas of mutual interest in ways that enhance their responsibilities and accountabilities.



**Duration** 

5 Days



Modality

Physical

### Target Group

This course is specifically designed for Board Members, Senior Management Staff and Executive Officers from banks and financial institutions.

- Overview and Concepts of Leadership
- ♦ Foundations of Corporate Governance
- Principles of Great Leadership
- ♦ Director's Personal Leadership
- ♦ Board Best Practice
- Board Roles in Strategy and Risk Management
- Critical Thinking for Board Members
- ♦ Ethical Leadership and Corporate Culture
- Corporate Governance Regulations
- Leadership Skills and Oversight for Board Members and Senior Management
- ♦ Update on Regulatory Requirements, Emerging Best Practice and Standards

## Impairment Test and Provision as per IFRS 9 and Regulations

10 - 14 August 2026



### **Course Code**

CBFI/35/2026



### Venue

BOT ZANZIBAR



#### **Duration**

5 Days



### , Modality

Physical



### **Objectives**

The objective of this course is to impart knowledge and skills to participants on classification of financial instruments, impairment of assets, and hedge accounting. It will also provide participants with the practical expertise necessary to consistently and effectively implement IFRS 9 in the financial sector.

### **Target Group**

The course targets accountants, auditors, compliance, and other officers involved in credit and overall risk management in banks and financial institutions.

- ♦ Overview of IFRS 9
- Recognition and Classification of Financial Instruments
- Initial Measurement of Financial Instruments
- Subsequent Measurement of Financial Instruments
- Impairment of Financial Instruments
- Transition from IAS 39 to IFRS 9
- Presentation and Disclosure
- ♦ BOT Guidelines on Implementation of IFRS 9
- Hedge Accounting under IFRS 9

# Anti-Money Laundering, Combating Financial Crimes in Microfinance Institutions - Tier II

### 17 - 21 August 2026



### **Course Code**

CBFI/36/2026



#### **Venue**

BOT DAR ES SALAAM



### **Objective**

The objective of this course is to equip participants with a thorough understanding of money laundering concepts, methods, and red flags associated with such activities. It aims to enhance participants' capacity to identify, detect, and report suspicious transactions while strengthening their knowledge of the role of financial institutions in Anti-Money Laundering, Countering financial crimes.



#### Duration

5 Days



### Modality

Physical

### Target Group

This course targets new and existing practitioners in microfinance operations, owners of micro-finance — Tier II, Board Members, Management Staff, Loan Officers, Compliance Officers in microfinance — Tier II, Accountants, Auditors, and Consultants.

- Introduction to Money Laundering and Financial Crimes
- Methods used to Launder Money
- Red flags for Money Laundering Activity
- Role of Financial Institutions in AML and Combating Financial Crimes
- ♦ Consequences of Non-Compliance with legal and regulatory requirements
- Detecting and Reporting Money Laundering Cases

## **Business Continuity Management for Banks** and Financial Institutions

### 17 - 21 August 2026



### **Course Code**

CBFI/37/2026



#### Venue

**BOT ARUSHA** 



### Objectives

At the end of the course, participants will be able to manage and implement BCM strategy, and determine gaps and changes required to implement BCM best practices for strong performance to achieve strategic objectives.



#### **Duration**

5 Days



### Modality

Physical

### **Target Group**

This course is designed specifically for business continuity professionals, business continuity coordinators/ champions, risk managers, internal auditors, staff from central banks, banks and financial institutions

- ♦ Introduction to Business Continuity and Disaster Recovery
- ♦ Governance and Framework for BCM
- Assessment and Business Impact Analysis (BIA)
- ♦ Business Continuity Strategy Development
- Disaster Recovery Planning (DRP)
- Crisis Management and Communication
- Plan Development and Documentation
- Testing, Training, and Exercising
- Regulatory Compliance and Auditing
- ♦ BCM Emerging Trends and Technologies
- ♦ Implementation and Continuous Improvement

### **Monetary Policy and Operations**

17 - 21 August 2026



**Course Code** 



Venue

**BOT ZANZIBAR** 

CBFI/38/2026



### **Objectives**

The objective of this course is to equip participants with an understanding and insights into the monetary policy formulation and operations. Participants will be taken through the implications of the interest ratebased monetary policy framework on the operations of banks and financial institutions.



**Duration** 

5 Days



, Modality

Physical

### Target Group

This course is designed specifically for officers from central banks, banks, financial institutions, and other stakeholders from departments such as economics, treasury operations, credit, risk, compliance, finance, and internal audit.

- Overview of monetary policy.
- Monetary policy frameworks.
- ♦ Monetary policy formulation
- ♦ Monetary Policy Instruments
- Monetary Policy Implementation and Operations
- Monetary Policy Transmission Mechanisms
- ♦ The Role of Banks in the Monetary Policy
- ♦ The relationship between monetary, fiscal and structural policies.
- ♦ Role of monetary policy in macroeconomic management.
- ♦ Monetary policy communication strategies
- Data Reporting and Compliance Expectations
- ♦ Contemporary Issues and Future Trends in Monetary Policy

## Internal Controls and Auditing for Banks and Financial Institutions

### 5 - 9 September 2026



### Course Code

CBFI/39/2026



#### Venue

**BOT DODOMA** 



### Objective

The objective of this course is to enable participants to acquire knowledge and skills necessary to design, implement, and assess effective internal control systems, conduct audits in banks and financial institutions, and ensure compliance. The course will also help participants identify and mitigate risks through robust internal controls and auditing procedures, as well as enhancing their capabilities in fraud detection, prevention, and investigation.



#### Duration

5 Days



### **Modality**

Physical

### **Target Group**

This course targets internal auditors, risk management officers, compliance officers, finance and accounting staff, and operational managers from banks and other financial institutions. It is also relevant for senior managers responsible for designing, implementing, and monitoring internal control systems.

- Overview of Internal Controls and Auditing
- Designing and Implementing Internal Controls
- Auditing Standards and Procedures
- Risk Based Internal Controls and Auditing
- Internal Control Failures and Lessons
- Regulatory and Statutory Requirements for Internal Controls and Auditing
- ♦ Fraud Detection and Prevention
- Use of Technology in Internal Controls and Auditing
- Best practices for Reporting findings and implementing corrective actions

### Vault and Cash in Transit Management

### 5 - 9 September 2026



### **Course Code**

CBFI/40/2026



#### Venue

**BOT ZANZIBAR** 



#### **Objectives**

The objective of the training is to equip participants with the knowledge and skills in risk management, operational procedures, regulatory requirements, and the use of technology in managing vault operations and cash-in-transit activities. In addition, participants will be able to minimize loss, fraud, and operational inefficiencies and ensure secure, efficient, and compliant handling, storage, and movement of cash.



#### Duration

5 Days



### Modality

Physical

### Target Group

This course targets operations officers, vault personnel, cash handlers, security personnel, and logistics staff from central banks, banks and other financial institutions. It is also relevant for supervisors responsible for cash management, cash-in-transit operations, and operational risk mitigation.

- Overview of Vault and Cash in Transit Management
- Principles of Effective Vault Management
- Management of Currency Vaults
- ♦ Currency Inventory Management
- ♦ Cash Handling Procedures and Security Protocols
- Risk Assessment and Mitigation in Cash Operations
- ♦ Cash-in-Transit Planning and Coordination
- Safeguarding Physical and Electronic Cash Assets
- Monitoring, Reporting, and Record-Keeping Procedures

## Gender, Diversity and Inclusivity for Banks and Financial Institutions

### 7 - 9 September 2026



### **Course Code**

CBFI/41/2026



#### Venue

**BOT DODOMA** 



### Objective

The objective of this course is to equip participants with the knowledge and skills to promote financial inclusion in a diverse society. It focuses on understanding the gender digital divide, addressing socio-cultural and technical barriers, applying human-centered design to create gender-sensitive financial products, and promoting digital and financial literacy.



#### **Duration**

3 Days



### \_ / Modality

Physical

### Target Group

This course is designed for stakeholders across the financial ecosystem, including banks, microfinance institutions, fintechs, and mobile network operators, as well as policymakers and regulators from central banks, relevant government ministries, and communication authorities. It is also tailored for development practitioners, program managers, and gender equality advocates dedicated to advancing gender-based economic empowerment.

- ♦ Introduction to Gender, Diversity, and Inclusion
- Gender Equality and Empowerment
- Diversity in the Workplace
- ♦ Inclusive Leadership
- Policy and Legal Frameworks for Gender and Inclusion
- ♦ Workplace Culture and Anti-Discrimination
- Designing Gender-Responsive Financial Products
- Developing Inclusive and Gender-Sensitive Agent and Distribution Networks
- ♦ Communication and Advocacy for Inclusion
- Policy, Regulatory, and Institutional Frameworks for Gender-Based Financial Inclusion

## Climate Change and Related Financial Risks Assessment for Banks and Financial Institutions

### 7 - 11 September 2026



### **Course Code**

CBFI/42/2026



#### Venue

**BOT MWANZA** 



### **Key Highlights**

This course aims to equip participants with the knowledge and skills to identify, assess, and evaluate climate related financial risks and its impact on credit, market and operational risk exposures within banks and financial institutions. Further, participants will be able to apply international frameworks for sustainability risk disclosure, supervision, and develop and implement climate risk management and mitigation strategies.



### **Duration**

5 Days



### **\_** , Modality

Physical

### Target Audience

This course is designed for professionals involved in risk management, sustainability, and strategic planning, including Risk and Compliance Officers, Sustainability and ESG Officers, Credit, Investment, Portfolio Risk Analysts, Treasury and ALM Professionals, Policy Analysts, Regulators, Internal Auditors and Consultants on Sustainable Finance. It is also relevant for executives developing green finance products, sustainability reporting, or ESG integration frameworks.

- Overview of Climate Change Related Financial Risk
- Climate Change and Financial Sector Vulnerabilities
- ♦ Integrating Climate Risks into Risk Management
- Scenario Analysis and Stress Testing
- Regulatory and Supervisory Requirements
- ♦ Climate Risk Mitigation and Strategic Responses

## Stress Testing, Capital Planning, and Scenario Analysis for Banking Institutions

19 - 23 October 2026



Course Code CBFI/49/2026



Venue

**BOT ACADEMY** 



### Objectives

This course aims to equip participants with the knowledge and skills to assess financial risks, conduct stress testing, capital planning, and scenario analysis to ensure regulatory compliance and financial stability.



**Duration** 

5 Days



**Modality** 

Physical

### Target Group

This course is designed for officers in banks, insurance, and financial institutions involved in stress testing, capital planning, and risk management. It is ideal for professionals in credit, finance, operations; market, liquidity, and enterprise-wide risk. The course also suits auditors, regulators, consultants, and other professionals in financial risk management.

- ♦ Fundamentals of Stress Testing
- ♦ Overview of Capital Planning, and Scenario Analysis
- Capital Adequacy, Liquidity, and Regulatory Framework
- ♦ The Capital Planning Process
- ♦ Credit, Market, and Liquidity Risk Stress Testing
- ♦ Operational, Strategic, and Compliance Risk Stress Testing
- ♦ Systemic Risk Stress Testing
- ♦ Climate-Related and ESG Stress Testing
- ♦ Data, Models, and Analytics for Stress Testing
- Supervisory Expectations and Regulatory Compliance

# Ethics and Customer Relationship Management in Banking and Financial Institutions

### 19 - 23 October 2026



### **Course Code**

CBFI/50/2026



### Venue

**BOT DODOMA** 



### Objective

This course aims to develop participants' ability to integrate ethical and effective customer relationship management (CRM) principles into day-to-day operations of banking and financial institutions. It enhances understanding of how ethical leadership, transparency, and responsible financial practices foster customer trust, loyalty, and institutional integrity.



### **Duration**

5 Days



### **\_** / Modality

Physical

### Target Group

This course is designed specifically for managers and officers involved in Customer Relationship, Branch Operations, Sales, Marketing, Customer Experience, Compliance, Risk Management, Product Management, Digital Transformation, Service Quality, and Ethical Conduct and Business Culture. It is also beneficial for regulators and training officers responsible for customer protection, fair treatment, and ethical banking practices.

- Overview of Ethics and Customer Relationship Management (CRM) in Banking and Financial Institutions
- ♦ Tenets of Ethics in Banking and Financial Institutions
- ♦ Foundations of Customer Relationship Management (CRM)
- Understanding Customer Behaviour and Ethical CRM
- ♦ Customer Service Excellence in Banking and Financial Institutions
- ♦ CRM Tools, Technologies, and Data Analytics
- ♦ Customer-Centric and Retention Strategies
- Regulatory Compliance and Ethical Standards
- ♦ Implementing CRM in Financial Institutions
- ♦ Future Trends in CRM and Ethical Banking

## Digital Marketing in Banks and Financial Institutions

26 - 30 October 2026



**Course Code** 

CBFI/51/2026



Venue

**BOT ARUSHA** 



### **Objectives**

This course is designed specifically for managers and officers of banks and financial institutions involved in marketing; communication and public relations; product development, insurance business, mobile money operations, product and brand management, social management, content business development, customer experience, compliance and IT support. It is also suitable for professionals in fintech, microfinance, and digital service firms seeking to enhance their online presence and customer reach.



**Duration** 

5 Days



Modality

Physical

### **Target Group**

This course aims to equip participants with cutting-edge digital marketing skills and strategies relevant to the evolving banking and financial services landscape. It focuses on how financial institutions can use digital platforms, data analytics, and customer insights to attract, engage, and retain clients while maintaining regulatory compliance and brand trust.

- Digital Marketing Fundamentals
- Strategic Digital Marketing
- ♦ Social Media Marketing and Digital Branding
- Search Engine Optimization (SEO) and Content Marketing
- ♦ Email and Mobile Marketing
- ♦ Digital Advertising and Pay-Per-Click (PPC)
- Data Analytics and Performance Measurement
- ♦ Crisis Communication and Online Reputation Management
- ♦ Emerging Trends and Innovations

### **BOT Form 16 Series and Schedules**

### 16 - 20 November 2026



### **Course Code**

CBFI/54/2026



### Venue

BOT DAR ES SALAAM



#### **Duration**

5 Days



### **Modality**

Physical



### **Objectives**

The objective of the course is to enable participants to accurately prepare and demonstrate timely submission of periodic regulatory returns as prescribed by the Bank of Tanzania. This includes returns that are submitted to BOT daily, weekly, bi-weekly, monthly, quarterly and annually.

### **Target Group**

This course is designed for officers of banking institutions who are involved in preparing and reviewing of BOT regulatory returns from departments such as finance, internal audit, credit, compliance, risk, and treasury management

- Overview of the System and Instruments for Preparation and Submission of regulatory returns.
- Overview of Circular No. 7 Instruction for Filling BOT Returns.
- Regulatory Returns ((BOT Form 16-1 and BOT Form 16-2): Balance Sheet and Income Statement.
- ♦ Regulatory Returns for Foreign Exchange: Daily Net Open Position (NOP), Foreign Currency Sales and Purchases, and Foreign Currency Placements (BOT Form 16 4).
- ♦ BOT Form 16- 1 Schedule 8 (i), (ii), (iv), Schedule 9 (i) to (iii), and Schedule 11.
- Regulatory Returns for Concentration of Credit and Management of Risk Assets: (BOT Form 16-1 Schedule 2 (i) to (iv), Schedule 3 to 5, Schedule 14 (i) and (ii), Schedule 6 (i) to (iii), and Schedule 7).
- ♦ Regulatory Returns for Capital Adequacy BOT Form 16 1: Schedule 10, and Schedule15 (i) to (iv).
- Regulatory Returns for Liquidity Management (BOT Form 16-3, BOT Form 16-6, and BOT Form 16 -1 Schedule 1).
- Regulatory Schedules for Agent Banking: (BOT Form 16- 1 Schedule 8 (iii), Schedule 12 (i) to (v).
- Regulatory Schedules for Financial Interconnectedness (BOT Form 16- 1 Schedule 16 (i) to (vi),
- Regulatory Schedules for External Debt: BOT Form 16- 1 Schedule 13 (i) to (iv).
- ♦ Regulatory Schedules for National Payment Systems (NPS)

# National Payment Systems Regulation and Supervision for Banks, Financial Institutions and Mobile Network Operators (MNOs)

### 23 - 27 October 2026



### **Course Code**

CBFI/55/2026



#### Venue

**BOT DODOMA** 



### Objectives

This course aims to equip participants with comprehensive knowledge and practical skills in the regulation, supervision, and management of national payment systems (NPS) particularly, in legal, institutional, and operational frameworks. It also equips participants with skills to identify, assess, and mitigate risks within the payment ecosystem. Additionally, participants will be exposed to emerging trends and contemporary developments in digital payments, cybersecurity, cross-border interoperability, and innovation sandboxes.



### **Duration**

5 Days



#### **Modality**

Physical

### Target Group

This course is designed specifically for managers, officers and practitioners in banks, financial institutions and MNOs involved in payment systems regulation, supervision, and operations including Compliance, Legal, Risk Management, Payment Operations and Settlement, IT, Security, Digital Financial Service, Financial Inclusion and Innovation and FinTech firms. It is also relevant for Payment System Regulators, policy analysts, auditors, and consultants involved in payment systems, financial stability, or digital transformation.

- Overview of National Payment Systems
- Institutional framework Role of the Bank of Tanzania, Payment Service Providers (PSPs), Electronic Money Issuers (EMIs), and MNOs
- The National Payment Systems landscape in Tanzania and its alignment with regional and global trends
- National payment Systems Regulatory Framework
- Oversight of Regulatory Framework Enforcement
- ♦ Emerging Issues and Innovations

### **Trade Finance**

### 23 - 27 November 2026



### **Course Code**

CBFI/56/2026



### Venue

**BOT ZANZIBAR** 



### Key Highlights

This course aims to equip participants with practical knowledge and analytical skills to structure, finance, and manage international trade transactions. It explores how modern trade finance instruments and digital innovations facilitate cross-border trade, mitigate business and political risks, and enhance liquidity for importers, exporters, banks and financial institutions.



#### Duration

5 Days



### Modality

Physical

### **Target Audience**

This course is designed specifically for managers and officers involved in international banking, trade facilitation, financial risk management, relationship management, trade finance, credit, risk analysis, treasury, foreign exchange operations, loan administration, compliance, procurement, exportation, importation, policy analysis, and export and credit agency. It is equally relevant for SME owners and corporate executives engaged in international trade and value chain financing.

- Overview of Trade Finance
- Trade Finance Instruments and Operations
- ♦ Digital Transformation in Trade Finance
- ♦ Regulatory and Compliance Framework
- Payment Terms, Risk Mitigation, and Due Diligence
- Structuring and Negotiating Trade Finance Deals
- Supply Chain Finance and Working Capital Optimization
- ♦ Contemporary and Emerging Issues in Trade Finance



### **Certified Financial Educators Programme**

19 - 30 January 2026



**Course Code** 

CBFI/3/2026



Venue

**BOT ACADEMY** 



### **Objectives**

The broad objective of this programme is to ensure systematic, effective, and sustainable delivery of financial literacy skills to the public. This will ultimately ensure standardization and optimization of resources in addressing the gap of inadequate financial capabilities of the offschooling population.



Duration

12 Days



Modality

Physical



This programme targets applicants who are delivering or aspire to impart financial literacy to the public. These individuals may include sole providers and those working with financial sector regulators, corporates, government entities, parastatal institutions, foundations, clubs and societies, civil society and non-governmental organizations, and other private and public sector service providers.

- ♦ Financial Numeracy Skills
- ♦ Financial Ecosystem
- Money Management
- ♦ Financial Obligation
- Personal Financial Protections

## Certified Microfinance Professional Programme

2 - 13 February 2026



### **Course Code**

CBFI/7/2026



### **Venue**

**BOT DODOMA** 



### **Objectives**

The objective of this course is to equip participants with essential knowledge and skills in microfinance operations. Participants will develop professionalism, business ethics, and sound conduct in delivering microfinance services. The programme enhances understanding of the regulatory framework governing microfinance institutions. It also builds capacity to promote financial inclusion and sustainability in the microfinance sector.



#### Duration

12 Days



#### **Modality**

Physical

### **Target Group**

This programme specifically designed for practitioners in microfinance operations, owners of micro-finance-Tier II, Accountants, Auditors, ICT personnel, Auctioneers, and Consultants.

- Overview of Microfinance Business and Its Evolution
- Legal and Regulatory Framework for Microfinance in Tanzania
- Microfinance Lending Practices
- Microfinance Risk Management
- Products and Services in Microfinance
- Business Ethics and Customer Relationships in Microfinance
- Microfinance Leadership and Governance
- ♦ Financial and Social Performance Management

### **Certified Currency Management Professional**

### 2 - 13 March 2026



### **Course Code**

CBFI/12/2026



### III Venue

**BOT ARUSHA** 



### **Objectives**

The objective of this programme is to equip participants with comprehensive knowledge and practical skills in effective currency management. The course aims to enhance participants' understanding of the entire currency life cycle, from design, issuance, and circulation to withdrawal, while emphasizing the importance of maintaining clean money standards, mitigating currency-related risks, and adapting to innovations in digital currencies and modern payment systems.



#### Duration

12 Days



### **Modality**

Physical

### Target Group

The Currency Management Professional Certification Programme targets applicants who are working or expect to work with central banks, banks and other financial institutions, and law enforcement agencies in currency management fields.

- Currency Management Process
- ♦ Currency Life Cycle
- Clean Money Management
- Currency Risk Management
- Digital Currencies and Payment Systems

### **Certified Financial Educators Programme**

### 4 - 15 May 2026



### Course Code

CBFI/21/2026



### Venue

**BOT DAR ES SALAAM** 



### **Objectives**

The broad objective of this programme is to ensure systematic, effective, and sustainable delivery of financial literacy skills to the public. This will ultimately ensure standardization and optimization of resources in addressing the gap of inadequate financial capabilities of the offschooling population.



### Duration



### Modality

Physical

### Target Group

This programme targets applicants who are delivering or aspire to impart financial literacy to the public. These individuals may include sole providers and those working with financial sector regulators, corporates, government entities. parastatal institutions, foundations, clubs and societies. civil society and non-governmental organizations, and other private and public sector service providers.

- Financial Numeracy Skills
- ♦ Financial Ecosystem
- Money Management
- Financial Obligation
- Personal Financial Protections

### **Certified Credit Risk Management Programme**

4 - 22 May 2026



### **Course Code**

CBFI/22/2026



### Venue

**BOT DAR ES SALAAM** 



### Objectives

The objective of the programme is to strengthen the stability of the financial sector by enhancing the capacity of banking and financial professionals in credit risk assessment and management. The programme aims to reduce delinquent credit facilities, promote sound risk management practices, support professional development through certification, and ensure alignment with industry standards and best practices, ultimately fostering a more resilient and wellregulated credit environment in Tanzania.



#### Duration

19 Days



### Modality

Physical

### Target Group

This programme is specifically designed for credit analysts, loan officers, risk management and compliance personnel, auditors, trade finance professionals, credit risk consultants, and individuals aspiring to transition into credit risk management or related fields.

- ♦ Credit Analysis Principles and Practice
- ♦ Financial and Project Analysis
- Credit Risk Management
- Ethics and Professionalism
- ♦ Regulatory Compliance and Risk Governance
- Corporate Credit Management
- ♦ Credit Monitoring and Portfolio Management
- ♦ International Trade Financing

### **Central Banking Certification Programme**

### 11 - 22 May 2026



Course Code

CBFI/23/2026



Venue

**BOT ZANZIBAR** 



### Objectives

The objective of this programme is to provide participants with a solid foundation in the principles, functions, and operations of central banking. It aims to build a comprehensive understanding governance structures, policy frameworks, and operational mechanisms that underpin effective central banking.



**Duration** 

12 Days



**Modality** 

Physical

### **Target Group**

This certification programme is designed for Central Bank staff seeking foundational knowledge in central banking operations, aspiring professionals aiming to build a career in central banking and other stakeholders and partners who interact with central banks and require a deeper understanding of their mandates and functions.

- Central Banking and Governance
- Central Banking Core Functions
- ♦ Exchange Rate Policy
- Central Banking and Business Cycles
- Financial Stability
- Contemporary Issues in Central Banking

### **Certified Microfinance Professsional Programme**

### 1 - 12 June 2026



### **Course Code**

CBFI/25/2026



### **III** Venue

BOT DAR ES SALAAM



### **Objectives**

The objective of this course is to equip participants with essential knowledge and skills in microfinance operations. Participants will develop professionalism, business ethics, and sound conduct in delivering microfinance services. The programme enhances understanding of the regulatory framework governing microfinance institutions. It also builds capacity to promote financial inclusion and sustainability in the microfinance sector.



### **Duration**

12 Days



### **Modality**

Physical

### Target Group

This programme specifically designed practitioners microfinance operations, owners of micro-finance-Tier II, Accountants, Auditors, ICT personnel, Auctioneers, and Consultants.

- Overview of Microfinance Business and Its Evolution
- ♦ Legal and Regulatory Framework for Microfinance in Tanzania
- ♦ Microfinance Lending Practices
- ♦ Microfinance Risk Management
- Products and Services in Microfinance
- Business Ethics and Customer Relationships in Microfinance
- Microfinance Leadership and Governance
- Financial and Social Performance Management

## Certified Credit Risk Management Programme

7 - 25 September 2026



Course Code



Venue

**BOT MWANZA** 



### **Objectives**

The broad objective of this programme is to ensure systematic, effective, and sustainable delivery of financial literacy skills to the public. This will ultimately ensure standardization and optimization of resources in addressing the gap of inadequate financial capabilities of the off-schooling population.



Duration

19 Days



, Modality

Physical

### **Target Group**

This programme targets applicants who are delivering or aspire to impart financial literacy to the public. These individuals may include sole providers and those working with financial sector regulators, corporates, government entities, parastatal institutions, foundations, clubs and societies, civil society and nongovernmental organizations, and other private and public sector service providers

- ♦ Financial Numeracy Skills
- Financial Ecosystem
- Money Management
- ♦ Financial Obligation
- Personal Financial Protections

### **Certified Financial Educators Programme**

### 7 - 18 September 2026



### **Course Code**

CBFI/44/2026



#### Venue

**BOT ARUSHA** 



### **Objectives**

The broad objective of this programme is to ensure systematic, effective, and sustainable delivery of financial literacy skills to the public. This will ultimately ensure standardization and optimization of resources in addressing the gap of inadequate financial capabilities of the off-schooling population.



### Duration

12 Days



### Modality

Physical

### **Target Group**

This programme targets applicants who are delivering or aspire to impart financial literacy to the public. These individuals may include sole providers and those working with financial sector regulators, corporates, government entities, parastatal institutions, foundations, clubs and societies, civil society and non-governmental organizations, and other private and public sector service providers.

- Financial Numeracy Skills
- ♦ Financial Ecosystem
- Money Management
- Financial Obligation
- Personal Financial Protections

## Certified Microfinance Professional Programme

14 - 25 September 2026



**Course Code** 

CBFI/45/2026



Venue

BOT DODOMA



### **Objectives**

The objective of this course is to equip participants with essential knowledge and skills in microfinance operations. Participants will develop professionalism, business ethics, and sound conduct in delivering microfinance services. The programme enhances understanding of the regulatory framework governing microfinance institutions. It also builds capacity to promote financial inclusion and sustainability in the microfinance sector.



**Duration** 

12Days



Modality

Physical

### **Target Group**

This programme specifically designed for practitioners in microfinance operations, owners of micro-finance-Tier II, Accountants, Auditors, ICT personnel, Auctioneers and Consultants.

- Overview of Microfinance Business and Its Evolution
- Legal and Regulatory Framework for Microfinance in Tanzania
- Microfinance Lending Practices
- ♦ Microfinance Risk Management
- Products and Services in Microfinance
- Business Ethics and Customer Relationships in Microfinance
- Microfinance Leadership and Governance
- ♦ Financial and Social Performance Management

### **Central Banking Certification Programme**

### 5 - 16 October 2026



### **Course Code**

CBFI/46/2026



### Venue

BOT DAR ES SALAAM



### Key Highlights

The objective of this programme is to provide participants with a solid foundation in the principles, functions, and operations of central banking. It aims to build a comprehensive understanding of the governance structures, policy frameworks, and operational mechanisms that underpin effective central banking.



#### Duration

12 Days



### \_ , Modality

Physical

### Target Group

This certification programme is designed for Central Bank staff seeking foundational knowledge in central banking operations, aspiring professionals aiming to build a career in central banking and other stakeholders and partners who interact with central banks and require a deeper understanding of their mandates and functions.

- ♦ Central Banking and Governance
- ♦ Central Banking Core Functions
- ♦ Exchange Rate Policy
- Central Banking and Business Cycles
- Financial Stability
- Contemporary Issues in Central Banking

### **Certified Financial Educators Programme**

### 2 - 13 November 2026



### **Course Code**

CBFI/50/2026



### Venue

**BOT DAR ES SALAAM** 



### **Objectives**

The broad objective of this programme is to ensure systematic, effective, and sustainable delivery of financial literacy skills to the public. This will ultimately ensure standardization and optimization of resources in addressing the gap of inadequate financial capabilities of the off-schooling population.



### **Duration**

12 Days



### Modality

Physical

### Target Group

This programme targets applicants who are delivering or aspire to impart financial literacy to the public. These individuals may include sole providers and those working with financial sector regulators, corporates, government entities, parastatal institutions, foundations, clubs and societies, civil society and non-governmental organizations, and other private and public sector service providers.

- ♦ Financial Numeracy Skills
- ♦ Financial Ecosystem
- ♦ Money Management
- ♦ Financial Obligation
- Personal Financial Protections

## Certified Credit Risk Management Programme

### 9 - 27 October 2026



**Course Code** 

CBFI/51/2026



**III** Venue

**BOT ARUSHA** 



### Objectives

The objective of the programme is to strengthen the stability of the financial sector by enhancing the capacity of banking and financial professionals in credit risk assessment and management. The programme aims to reduce delinquent credit facilities, promote sound risk management practices, support professional development through certification, and ensure alignment with industry standards and best practices, ultimately fostering a more resilient and well-regulated credit environment in Tanzania.



**Duration** 

19 Days



**Modality** 

Physical

### **Target Group**

This programme is specifically designed for credit analysts, loan officers, risk management and compliance personnel, auditors, trade finance professionals, credit risk consultants, and individuals aspiring to transition into credit risk management or related fields.

- ♦ Credit Analysis Principles and Practice
- ♦ Financial and Project Analysis
- ♦ Credit Risk Management
- ♦ Ethics and Professionalism
- Regulatory Compliance and Risk Governance
- ♦ Corporate Credit Management
- ♦ Credit Monitoring and Portfolio Management
- International Trade Financing

## Certified Microfinance Professional Programme

### 23 November - 4 December 2026



### **Course Code**

CBFI/55/2026



#### **Venue**

**BOT ARUSHA** 



### **Objectives**

The objective of this course is to equip participants with essential knowledge and skills in microfinance operations. Participants will develop professionalism, business ethics, and sound conduct in delivering microfinance services. The programme enhances understanding of the regulatory framework governing microfinance institutions. It also builds capacity to promote financial inclusion and sustainability in the microfinance sector.



### **Duration**

12 Days



### , **Modality**

Physical

### **Target Group**

This programme specifically designed for practitioners in microfinance operations, owners of micro-finance-Tier II, Accountants, Auditors, ICT personnel, Auctioneers, and Consultants.

- Overview of Microfinance Business and Its Evolution
- Legal and Regulatory Framework for Microfinance in Tanzania
- Microfinance Lending Practices
- Microfinance Risk Management
- Products and Services in Microfinance
- Business Ethics and Customer Relationships in Microfinance
- Microfinance Leadership and Governance
- ♦ Financial and Social Performance Management



# **Special Event of the Year 2026**

### **Special Event of the Year 2026**

## EAC Finance and Bankers Conference for Women

### 4 - 6 March 2026



### **Course Code**

CBFI/14/2026



### Venue

**BOT ARUSHA** 



### **Objectives**

To enhance women economic participation in financial services and promote representation of women in decision-making roles within the banking and finance ecosystem across the East-African region.



### Duration

3 Days



### \_ / Modality

Physical

### Target Group

The conference targets women who are leaders, executives, policymakers, regulators, development partners, entrepreneurs and professionals in banking and finance. It also engages academia, business networks, NGO's and media partners committed to advancing women's leadership, financial inclusion, and gender equality in the East African financial sector.

- Leadership, Empowerment and Economic Participation: Breaking Barriers and Leading Change
- ♦ Financial Literacy, Entrepreneurship and Innovation: Women Driving Inclusive Growth
- Access to Finance and Investment Opportunities
- Wellness, Digital Transformation and Sustainability: Empowered Women, Resilient Futures
- ♦ Work–Life Balance and Well-Being
- Case Studies and Experience Sharing
- Action Planning and Commitment







### Ordinary Diploma in Banking Practice and Supervision

#### **Programme Objective**

The objective of the ordinary diploma in banking practise and supervision is to mould students from lower carrer stage who expect to work in the banking sector

#### **Program Structure**

The Ordinary Diploma in Banking Practice and Supervision (ODBPS) is a full time programme undertaken in two years where;

- 1st year Technician Certificate in Banking Practice and Supervision (NTA Level 5) and
- 2<sup>nd</sup> year Ordinary Diploma in Banking Practice and Supervision (NTA Level 6)

#### Admission requirements

Possession of the National Technical Award (NTA) Level 4 in Banking, Accounting, Finance, Marketing, Procurement, Human Resources, Information Technology, and Business Administration; or

Possession of at least one (1) principal pass and one (1) subsidiary pass in any subject in the Advanced Certificate of Secondary Education Examination (ACSEE) with four passes in the Certificate of Secondary Education Examination (CSEE), except religious and non-English foreign language subjects.

#### **Fee Structure**

The program's tuition fee is **TZS 1,355,400** for the first year and **TZS 1,225,400** for the second year which are paid in installments.



### Postgraduate Diploma in Banking Management

#### **Programme Objective**

This programme is designed to equip students with specialized knowledge, skills and attitude in modern banking practices. the main objective of this programme is to prepare staff who are employed or whom expect to be employed in banks or other financial institutions to acquire strategic management positions.

#### **Programme Structure**

The Bank of Tanzania Academy offers only a six (6) month evening class and a three (3) months project paper writing report.

The programme comprises of eight modules, namely;

- Financial Management in Banking
- Financial Institutions and Markets
- Management and Organizational Behaviour
- Strategic Management Research Project
- Banking Regulation and Supervision
- Credit and Risk Management in Banking
- Banking and Microfinance Business and,
- Financial Technology and Innovation

#### Admission requirements

The Postgraduate Diploma in Banking Management targets applicants with at least a bachelor's degree acquired from an institution registered, accredited, or recognized by the National Council for Technical and Vocational Education and Training (NACTVET) or the Tanzania Council for Universities (TCU).

#### **Fee Structure**

The programme's cost is **TZS 2,500,000.00**, which is paid in instalments, and it covers tuition fees, registration, examinations, application, research, and graduation fees.







# Modes of Application and Payment

### **Modes of Application and Payment**

Interested applicants should apply at least one week before the training to allow enough time for administrative arrangements.

Application be done by downloading and filling out the application form available on our website <a href="https://academy.bot.go.tz/">https://academy.bot.go.tz/</a> and submitting the form to the email address: <a href="mailto:academy@bot.go.tz">academy@bot.go.tz</a> or WhatsApp with a phone number +255 766 222 541

The training cost varies depending on the specific course. Detailed fee information will be provided upon application. The cost covers training fees, learning materials, lunch, and mid-session refreshments. However, fees generally range from TZS 500,000 to TZS 2,500,000 for residents, and from TZS 2,700,000 to TZS 5,000,000 for non-residents.

### **Local Participants**

Bank Name: Bank of Tanzania
Swift Code: TANZTZTXXXX
Account Holder: Course Fees
Account Number: 9944713006

### Foreign Participants

Bank Name: Citibank Swift Code: CITIUS33

Account Holder: Bank of Tanzania
Account Number: 36113007





### BANK OF TANZANIA ACADEMY

Any inquiries may be addressed to:

The Principal,

Bank of Tanzania Academy,

P.O. Box 131, Capri-Point,

**MWANZA** 

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